LGBTQ+ Etiquette and Common Bloopers

(Sections of this handout were taken from The Savvy Ally: A Guide for Becoming a Skilled LGBTQ+ Advocate)

This handout offers information on best practice LGBTQ+ (lesbian, gay, bisexual, transgender, queer/questioning, plus so much more!) language tips, outdated terms, and tips for respectful communication.

Best Practice Language Tips

Remember That Transgender Is an Adjective

People get very creative with the word transgender and the shortened version trans. In most situations creativity is a great thing. In this case it’s not, and some of the creative variations of the word transgender can be quite offensive. The words transgender and trans are adjectives: descriptive words that describe a noun. The same is true for the words gay and queer, but the words transgender and trans seem to get misused the most.

**Correct**
- A transgender man
- Trans folks
- They are a transgender person

**Incorrect**
- A transgender
- The transgenders
- They are a transgendered person

Another creative variation of the word transgender is the incorrect word transgendering. People transition, they don’t transgender.

Use Language That Reflects Transitioning as a Lifelong Journey

Do avoid the phrase “completed transition” or any other language that implies that a transitioning person is “done,” like a cinnamon roll in the oven. Every trans person has their own unique decisions to make about the process, and these decisions may alter throughout their lifetime as their finances change and their bodies age. Their transitioning journey may or may not include legal name changes (on some or all documents), hormone therapies, and/or various surgeries.
Avoid the Words *Preferred* and *Preference*

For years it was common to ask people to share their preferred pronoun. Many people have now moved away from the word *preferred*, instead simply saying, “What pronoun do you use?” The word *preferred* implies that the person has selected it, rather than that it is something that’s part of their identity. You would probably never ask a cisgender (i.e., not transgender) person what their preferred pronoun is. It’s just their pronoun. Asking for preferred pronoun also implies that the person prefers a specific pronoun but that any pronoun will do, when typically this is not the case.

You should also avoid the words *preferred* and *preference* when you are talking about whom people are attracted to. I often hear people say, “That’s his sexual preference.” It is more respectful to say, “That’s his sexual orientation.” Once again, the word *preference* implies that someone’s attraction is a choice rather than a part of who they are. Listen to the difference in these two sentences: “I am attracted to women” and “I prefer to sleep with women.” The second sentence sounds like, “Yeah, I prefer to sleep with women, but … if there are none around, anyone will do.”

**Be in the Present**

If we stay focused on the present, then we should be able to follow these simple rules when we talk with and about transgender people.

1) Always use people’s current name and pronoun, even when talking about someone’s past.
2) Do not ask what a transgender person’s name used to be.
3) Do not ask to see a pre-transition photo.

For many transgender individuals, the time before they transitioned was a painful one when they were forced to express themselves in a way that felt wrong. Using an old name or pronoun for a transgender person, asking what their name used to be, or asking to see an old photo may be asking them to go back to a very unhappy place.

**Pop Quiz**

When should you change the name and pronoun for a coworker who is transitioning?

A. When the coworker tells you to please use their new name and pronoun.
B. When the coworker tells you to please use their new name and pronoun and their name has been legally changed.
C. When the coworker tells you to please use their new name and pronoun, their name has been legally changed, they have completed a medical transition, and they are wearing their “Done!” sticker.

Answer: A
Use This Term Instead of That One

Here are some outdated terms that are generally falling out of favor. There are still some LGBTQ+ people who use them to refer to themselves and we should obviously mirror those terms back when we hear them being used. In general, however, it’s a respectful starting point to swap the outdated term for the new term as listed here.

Use *Transgender* Instead of *Transsexual*  
*Transsexual* is a dated term that is falling out of favor, especially with younger generations. Some people dislike this word because it has the word *sexual* in it, which tends to reinforce the mistaken notion that all things LGBTQ+ are about sex. Others feel that the word *transsexual* is inaccurate, because the term focuses on a person’s sex rather than their gender identity. In addition, the term *transsexual* can hold a negative connotation, as it was originally used within psychological communities to diagnose people with mental disorders. Most people use the term *transgender* or simply *trans*.

Use *Cross-Dresser* Instead of *Transvestite*  
*Transvestite* is another outdated term. Cross it out in your head and replace it with *cross-dresser*. A cross-dresser is a person who enjoys wearing clothing that society doesn’t consider appropriate for their gender. Cross-dressing is about a person’s gender expression. It tells us nothing about their gender identity or their orientation.

Use *Gay* Instead of *Homosexual*  
Many people dislike the word *homosexual* for the same reasons that people dislike the term *transsexual*. It has the word *sexual* in it, and the term was originally used within psychological communities to diagnose people with mental disorders.

Use *Typical* Instead of *Normal*  
When we are discussing gender identities, gender expressions, or biological sexes that are common or expected, it’s respectful to use the word *typical*. Try to avoid the word *normal*. The opposite of normal is abnormal, which has a pretty icky connotation.

Use *Intersex* Instead of *Hermaphrodite*  
*Hermaphrodite* is a dated and inaccurate term that pathologizes natural body variation. When talking about intersex individuals, also avoid words like *condition* or *disorder*. These words imply that being intersex is wrong or unnatural. Intersex people have natural biological variations.

Avoid the Word *Lifestyle* Altogether  
Living in the woods without electricity and a flush toilet is a lifestyle. Being LGBTQ+ is not. It’s just who someone is. Do avoid the word *lifestyle* in the context of LGBTQ+ people and lives. There is no gay lifestyle just as there is no straight lifestyle.

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Tips For Respectful Communication

Ungender Your Language

If you don’t know anything about someone or you’re talking about a group of people, use ungendered or gender-neutral language. This is a great way to indicate to students, parents, and coworkers that you understand that not everyone is straight and cisgender and that you’re open to hearing about them and their loved ones. Use *spouse* or *partner* instead of *husband* or *wife*. Use *students* instead of *boys and girls*. Use *distinguished guests* instead of *ladies and gentlemen*. Ready to replace *guys*? Try using *folks, friends, team, colleagues, everyone* and (if you can pull it off) *y’all*.

Mirror terms

One of the simplest and most effective ways to be respectful with our language is to mirror the terms that people use for themselves and their loved ones. If a coworker tells you that she saw a great movie with her wife, then you have just received valuable information for being respectful. You should now switch from your previous ungendered term of *partner* to *wife*.

Implement the “Switch It” Technique as Needed

The “switch it” technique is a fantastic educational tool. When hurtful LGBTQ+ comments or microaggressions are switched and readdressed to straight/cisgender people, it often becomes clear why they’re offensive. If you hear someone asking an LGTBQ+ community member an inappropriate question about, say, surgery or sexual behaviors, ask the person whether they would ask a straight/cisgender person the same question. For example, would we ever ask a straight woman how she knows she’s straight if she’s never slept with a woman? Would we ever ask a cisgender coworker if she’s had a hysterectomy?

Ask Everyone How You Should Refer to Them

Regardless of whether someone is part of the LGBTQ+ communities or not, asking everyone how they would like to be addressed is a great way to make all people feel welcome and respected. Consider offering your information first. For example, “Hi. I’m Beatrice Johnson. Please call me Bea. My pronouns are *she, her, and hers.*”

“The only real mistake is the one from which we learn nothing.”  
– Henry Ford